



Cabcharge Gift Card Terms and Conditions

These conditions apply to use of the Cabcharge Gift Card (gift card), issued by Cabcharge Australia Limited ABN 99 001 958 390. Purchasing or using the gift card means that you accept these conditions. If you let another person use your gift card, you must tell them that they will be bound by these conditions. NSW law applies to this agreement. By entering into this agreement you unconditionally submit to the jurisdiction of the courts of NSW.

How and where you can use the Gift Card

1. The gift card may be used to purchase services in taxis with "Cabcharge payment" terminal facilities in Australia, when the gift card has enough unused value to make the purchase.
2. Please note that some merchants may choose not to accept the gift card.
3. Gift cards cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced and are not legal tender, account cards, credit or debit cards or securities.
4. Receipts can only be provided at the point of transaction on request.

Fees and Charges of the Gift Card

5. Gift card attracts an 11% card purchase fee (10% plus GST) which covers card activation, processing, administrative and standard postage costs.
6. Gift cards must be paid for in full prior to order being processed.

Validity and Expiry of the Gift Card

7. The gift card will expire 12 months after the date of issue. After the gift card has expired, it is no longer valid. All transactions will be declined.
8. Any balance that remains on the gift card will not be available for use after the card's expiry date.

Your responsibility for your Gift Card

9. Keep your gift card secure - anyone holding the gift card can use its value to make purchases. If your gift card is lost or stolen we are not able to stop gift card value being used.

Errors and Complaints

10. If you have a query or complaint about the gift card, please raise it through any of our contact channels. You may call us on 1800 652 229 or 02 9332 9222, or contact us online at www.cabcharge.com.au/customerservice
11. We are not liable for the availability, quality or fitness for purpose of any services purchased with the gift card. Any dispute about services purchased with the gift card must be resolved with the supplier or the supplier's taxi network. Except for rights which cannot be excluded, any conditions or warranties implied or imposed by legislation or otherwise are excluded from these conditions of use. To the extent permitted by law, our liability is limited to replacing faulty gift cards.

Cancellation

12. We may cancel any gift card, or the gift card scheme, for any reason at any time without notice. If so, we may either provide a refund or a replacement gift card of equivalent value unless we reasonably suspect fraud in relation to a gift card. The gift card remains our property.

Changes to Terms and Conditions

13. We can vary or replace these conditions from time to time (including to introduce new fees) by publishing a notice in a newspaper circulating throughout Australia at least 30 days before the change. The current version of these conditions is available through our contact channels.